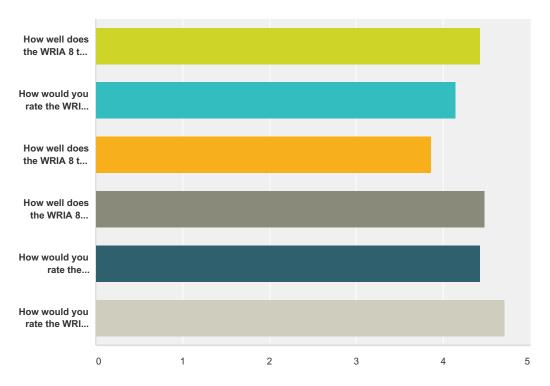
### Q1 Please rate the following service related questions.

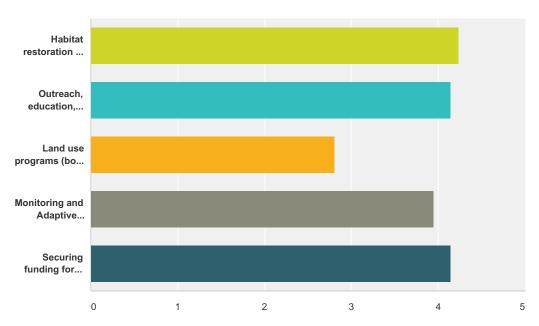
Answered: 21 Skipped: 0



|  | Excellent           | Good               | Fair              | Poor              | Not<br>sure/Not<br>applicable | Total | Weighted<br>Average |
|--|---------------------|--------------------|-------------------|-------------------|-------------------------------|-------|---------------------|
| How well does the WRIA 8 team identify watershed priorities and work programs?   | <b>57.14%</b>       | <b>38.10%</b> 8    | <b>0.00%</b><br>0 | <b>0.00%</b><br>0 | <b>4.76%</b>                  | 21    | 4.43                |
| low would you rate the WRIA 8 team effectiveness in coordinating and acilitating committee and Salmon Recovery Council meetings?   | <b>71.43%</b>       | <b>9.52%</b> 2     | <b>0.00%</b><br>0 | <b>0.00%</b><br>0 | <b>19.05%</b>                 | 21    | 4.14                |
| low well does the WRIA 8 team do in helping project sponsors identify, levelop and fund projects?  | <b>52.38%</b>       | <b>19.05%</b> 4    | <b>9.52%</b> 2    | <b>0.00%</b><br>0 | <b>19.05%</b>                 | 21    | 3.8                 |
| How well does the WRIA 8 team do in tracking and advising you of new emerging issues of relevance to WRIA 8's salmon recovery effort and overall watershed condition?  | <b>61.90%</b><br>13 | <b>33.33%</b> 7    | <b>0.00%</b><br>0 | <b>0.00%</b><br>0 | <b>4.76%</b><br>1             | 21    | 4.4                 |
| How would you rate the technical services of the WRIA 8 staff (team) including racking technical issues for WRIA 8, developing a monitoring and adaptive nanagement framework, and monitoring habitat conditions in the watershed? | <b>57.14%</b> 12    | <b>38.10%</b><br>8 | <b>0.00%</b><br>0 | <b>0.00%</b><br>0 | <b>4.76%</b><br>1             | 21    | 4.4                 |
| How would you rate the WRIA 8 team services in your watershed overall?   | 71.43%              | 28.57%             | 0.00%             | 0.00%             | 0.00%                         |       |                     |

## Q2 Please rate how well our collective WRIA 8 partnership is doing in implementing the following actions in our watershed.





|   | Excellent | Good   | Fair   | Poor  | Not sure/Not applicable | Total | Weighted Average |
|---|-----------|--------|--------|-------|-------------------------|-------|------------------|
| Habitat restoration and acquisition projects      | 42.86%    | 47.62% | 4.76%  | 0.00% | 4.76%                   |       |                  |
|   | 9         | 10     | 1      | 0     | 1                       | 21    | 4.24             |
| Outreach, education, stewardship                  | 33.33%    | 57.14% | 4.76%  | 0.00% | 4.76%                   |       |                  |
|   | 7         | 12     | 1      | 0     | 1                       | 21    | 4.14             |
| Land use programs (both regulatory and incentive) | 19.05%    | 23.81% | 14.29% | 4.76% | 38.10%                  |       |                  |
|   | 4         | 5      | 3      | 1     | 8                       | 21    | 2.81             |
| Monitoring and Adaptive Management                | 28.57%    | 57.14% | 4.76%  | 0.00% | 9.52%                   |       |                  |
|   | 6         | 12     | 1      | 0     | 2                       | 21    | 3.95             |
| Securing funding for plan implementation          | 38.10%    | 42.86% | 14.29% | 4.76% | 0.00%                   |       |                  |
| ·   | 8         | 9      | 3      | 1     | 0                       | 21    | 4.14             |

### Q3 What do you see as the most valuable services the WRIA 8 team provide for your jurisdiction or interest?

Answered: 14 Skipped: 7

| #  | Responses  | Date               |
|----|--|--------------------|
| 1  | Providing salmon recovery assistance by keeping us informed on issues, helping with projects, sharing documents, etc.  | 3/17/2016 4:52 PM  |
| 2  | Helping to identify priority projects and funding that will have the most benefit to salmon recovery and possible funding sources  | 2/29/2016 1:34 PM  |
| 3  | Quality technical work and program advocacy.   | 2/25/2016 3:14 PM  |
| 4  | Providing scientific data for stream habitat for Tier 2 upper watershed reaches  | 2/25/2016 8:22 AM  |
| 5  | Lobbying for funding at the state level, sharing information with partners and stakeholders.   | 2/24/2016 11:16 AM |
| 6  | The most valuable service the WRIA team provides is education/outreach to elected officials and City staff. It would be great if the WRIA could expand its influence to a greater audience. The second most valuable service the WRIA provides is the acquisition of funds for land/resource protection and restoration. | 2/24/2016 11:08 AM |
| 7  | The very existence of an effective multi-jurisdictional organization is astounding. WRIA 8 exemplifies what can happen with proactive collaboration!   | 2/24/2016 7:40 AM  |
| 8  | Help connect to grants and projects  | 2/23/2016 10:05 PM |
| 9  | Helping the City of Edmonds Council and citizen understand the unique value of our Edmonds Marsh.  | 2/23/2016 10:04 PM |
| 10 | Communicating issues and progress.   | 2/23/2016 5:16 PM  |
| 11 | habitat restoration  | 2/23/2016 3:50 PM  |
| 12 | Being leaders in the region on salmon recovery   | 2/23/2016 3:37 PM  |
| 13 | Prioritization of projects and progress reports on the state of the watershed are most valuable.   | 2/23/2016 3:31 PM  |
| 14 | well organized information   | 2/23/2016 3:11 PM  |

# Q4 Does the WRIA 8 team allocate effort appropriately across program areas or initiatives? If not, what changes would you like to see?

Answered: 12 Skipped: 9

| #  | Responses   | Date               |
|----|---|--------------------|
| 1  | Yes   | 3/17/2016 4:52 PM  |
| 2  | Yes, the WRIA 8 team allocates effort appropriately across programs.  | 2/29/2016 1:34 PM  |
| 3  | More water quality monitoring; more land (habitat) acquisition and more state and federal funding.  | 2/25/2016 3:14 PM  |
| 4  | yes   | 2/25/2016 8:22 AM  |
| 5  | Generally yes. It would be great if the WRIA could work with jurisdictions to help demonstrate the lack of CAO enforcement and demonstrate the larger impacts that exemptions to these rules can have on the watershed in this time of rapid growth and extreme development pressure. | 2/24/2016 11:08 AM |
| 3  | Yes!  | 2/24/2016 7:40 AM  |
| 7  | Yes   | 2/23/2016 10:05 PM |
| 8  | If possible, more funding in Snohomish County. We had a couple of projects last year funded; and I understand the need to focus on the Lock's.  | 2/23/2016 10:04 PM |
| 9  | I think storm water deserves more attention than it gets.   | 2/23/2016 5:16 PM  |
| 10 | more attention to public outreach/education (Polly Freeman's newsletter was a nice addition as is her ongoing work with Salmon Seeson)  | 2/23/2016 3:50 PM  |
| 11 | Yes!  | 2/23/2016 3:37 PM  |
| 12 | I want to see more collaboration with jurisdictions on WRIA goals and stormwater permit outreach/education programs.  | 2/23/2016 3:31 PM  |

#### WRIA 8 Services Client Satisfaction Survey 2015

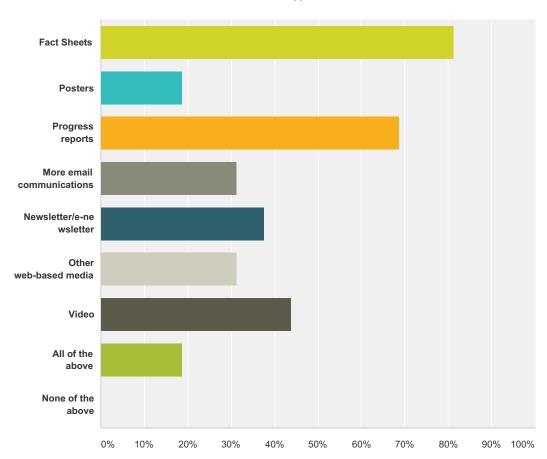
#### Q5 Do you have any additional comments?

Answered: 9 Skipped: 12

| # | Responses  | Date               |
|---|--|--------------------|
| 1 | No   | 3/17/2016 4:52 PM  |
| 2 | The WRIA 8 team works together well.   | 2/29/2016 1:34 PM  |
| 3 | no   | 2/25/2016 8:22 AM  |
| 4 | Send all meeting announcements as meeting invitations so we can easily land them on our calendars.                                       | 2/24/2016 7:40 AM  |
| 5 | Great staff!   | 2/23/2016 10:05 PM |
| 6 | Totally enjoying working on WRIA8.   | 2/23/2016 10:04 PM |
| 7 | I think Jason has done an outstanding job. His enthusiasm and knowledge are impressive!"   | 2/23/2016 5:16 PM  |
| 8 | Keep leadingwe need you!!  | 2/23/2016 3:37 PM  |
| 9 | The grants offered are complicated and limited in scope. Assistance from the WRIA 8 team with developing an application would be useful. | 2/23/2016 3:31 PM  |

# Q6 As a WRIA customer, what kinds of marketing and communication tools would you use?

Answered: 16 Skipped: 5



| Answer Choices            | Responses |    |
|---------------------------|-----------|----|
| Fact Sheets               | 81.25%    | 13 |
| Posters                   | 18.75%    | 3  |
| Progress reports          | 68.75%    | 11 |
| More email communications | 31.25%    | 5  |
| Newsletter/e-newsletter   | 37.50%    | 6  |
| Other web-based media     | 31.25%    | 5  |
| Video                     | 43.75%    | 7  |
| All of the above          | 18.75%    | 3  |
| None of the above         | 0.00%     | 0  |
| otal Respondents: 16      |           |    |

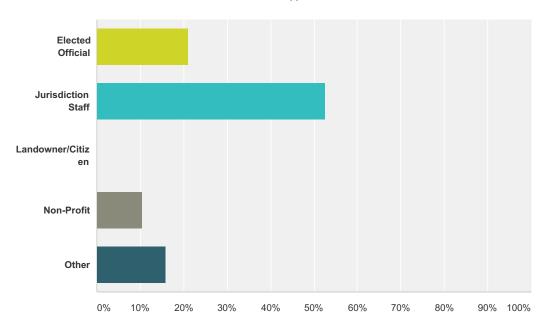
| # | Other (please specify) | Date |
|---|------------------------|------|
|---|------------------------|------|

#### WRIA 8 Services Client Satisfaction Survey 2015

| 1 | Web Links, post cards   | 2/29/2016 1:34 PM  |
|---|---|--------------------|
| 2 | Information for property owners/jurisdictions on emerging topics (e.g. light pollution, importance of coniferous tree canopy to minimize storm-water impacts, water conservation, etc.) | 2/24/2016 11:08 AM |
| 3 | On site presentations to the City Council.  | 2/23/2016 10:04 PM |
| 4 | Hard or soft copy outreach/education materials on ways to help salmon to provide to the public at events.   | 2/23/2016 3:31 PM  |

### Q7 Please indicate which choice best describes your relationship to the WRIA 8 team:

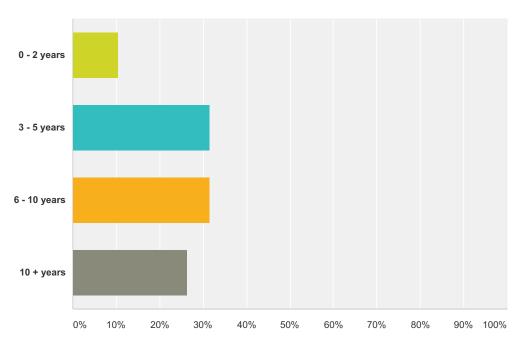
Answered: 19 Skipped: 2



| Answer Choices     | Responses |    |
|--------------------|-----------|----|
| Elected Official   | 21.05%    | 4  |
| Jurisdiction Staff | 52.63%    | 10 |
| Landowner/Citizen  | 0.00%     | 0  |
| Non-Profit         | 10.53%    | 2  |
| Other              | 15.79%    | 3  |
| Total              |           | 19 |

### Q8 How many years have you been a client?

Answered: 19 Skipped: 2



| Answer Choices | Responses       |
|----------------|-----------------|
| 0 - 2 years    | 10.53%          |
| 3 - 5 years    | <b>31.58%</b> 6 |
| 6 - 10 years   | <b>31.58%</b> 6 |
| 10 + years     | <b>26.32%</b> 5 |
| Total          | 19              |